

TRAVELERS

travelamerica

I really appreciate your professionalism, knowledge and helpfulness in dealing with us. Travel America is one of the best I have dealt with during the planning stages of 16 cruises. **Ron Asbury**

We had a wonderful time in Mexico. The suite we stayed in was exactly what we like! The setting and ambience was second to none. From our hotel balcony we watched gorgeous sunrises, sunsets, cruise ships, whales and incredible crashing waves! Thank you Travel America. **Tom & Corinna Elliott**

Our reservation representative was friendly, patient, responsive, and sincere in wishing us a good time on our trip to San Diego. We appreciate good customer service when we find it! Jeannine & Rick Elms

This was our first cruise, so we did have a number of questions—your phone representatives were very helpful and pleasant. **William S. Hornbeck**

I want to take a moment to acknowledge Travel America's exceptional customer service. The president of our \$100 million dollar business had several "2 Night Ritz Diamond Getaway" certificates that he used in rewarding employees and also for his own use. In all instances, our booking representative expedited the process involved in registering the certificates and booking the hotels. With the last couple of bookings, including the president's, there were unexpected changes including an error on my part. In every instance our representative was calm and direct, offering alternate solutions and going out of her way to accommodate the circumstance. This was especially critical with our president, whose personal booking she resolved to his complete satisfaction. I only wish I could deal with our representatives level of professionalism and customer service in everyone I work with. **Bea LaMonica**

Everything about this package was great. Our flight, our hotel and room, and the dealings with your representatives were all better than we had expected. Everything was properly organized and experienced just as promised. We thoroughly enjoyed our trip! **Fay & Walter Leslie**

I am writing a note of thanks for your work in getting us to Las Vegas. We may not have come home with a big pot of money but we sure had an excellent time! Many thanks! **Anne & Steve McCloskey**

It was a very enjoyable trip and we want to thank Travel America and our car dealership for sending us. **Jim & Peggy Noble**

Our reservation representative went out of her way to meet our specific travel needs—she went that extra mile for my wife and I. **Larry Popel**

Our customer service representative was great! Very friendly, courteous and knowledgeable of Las Vegas. Our flight and hotel accommodations were great! We were very, very satisfied with the whole deal. **Robert & DaNeal Rankin**

We had a lovely stay. Our hotel was pleasant and the trip was delightful. Thank-you for arranging it! **Carol Rose**

The best vacation we've ever had—enjoyed every moment! **Darlene Teague**

